

# SALES TERMS AND CONDITIONS

*According to the country and the establishment*

*Campsite Domaine Papillon, 3 stars*

*SAS Domaine de Vacances de Reyrevignes*

*Bouloire, 46320 Reyrevignes, France*

*804729408RCS CAHORS*

*TVA Intra-community : FR50804729408*

## **Article 1 - Sales Terms and Conditions**

The present sales terms and conditions rule all the stays sold on the website [www.domaine-papillon.com](http://www.domaine-papillon.com). They are included in the contract binding the establishment and the customers.

The client agrees to acknowledge these terms and conditions prior to any booking request for a stay concerning himself and any other person enjoying the stay.

According to the law in force, the present terms and conditions are available for the client for information only and prior to any contract for holiday purchase. The terms and conditions are available on written request to the establishment office.

## **Article 2 - Booking conditions**

### **2.1 Price and payment**

All prices are given in Euros, including VAT. The client's attention is drawn to the fact that the tourist tax is not included in the price of 0.4€ per person per night.

Camping pitches and rented accommodations booking requests: Pitches and rented accommodation booking requests are nominative and nontransferable. The lease is only effective after the establishment agreed and has received the deposit (25% of rental and 50€ minimum) with the reservation/administration fees of 12€, and the remainder 28 days before the arrival day.

### **2.2 Changing your booking request**

No discount will be granted for late arrivals and/or early departures.

### **2.3 Cancellations**

According to the general sales terms and conditions, any booking with unpaid balance will be cancelled. All the requests of cancellation should be written. For a written cancellation received at least 8 weeks (56 days) before the arrival day, 100% of the deposit will be paid back; for a written cancellation received between 8 weeks (56 days) and 4 weeks (28 days excluded) before the arrival day, 100% of the deposit will be paid back in form of credit note; and any cancellation received in less than 4 weeks (28 days included) before the arrival day, no deposit will be paid back. And any request of cancellation after the arrival day would not be accepted.

### **2.4 Withdrawals**

The legal dispositions related to withdrawals on on-line sales do not apply to tourist services (article L.121-20-4 from the French Code de la consommation).

For any on-line booking, customers will have no right of withdrawal.

## **Article 3 - During your stay**

### **3.1 Arrivals and departures**

In rented accommodations arrivals from 16 o'clock and departures before 10 o'clock; in camping pitches arrivals from 15 o'clock and departures before 12 o'clock. Free day of arrival except for the rented accommodations between 2015/07/19 and 2015/08/30.

### 3.2 Guarantee

A 200€ guarantee will be deposit on your arrival. It will be given back on your departure during the reception opening hours and after inventory of fixtures. Any damage will be invoiced and added to the price of the stay as well as the cleaning fees if the accommodation is not perfectly clean when you leave. If you cannot attend the inventory of fixtures, your guarantee will be sent back by post.

### 3.3 Departures

Any delay for giving back the key after 10 o'clock or leaving the pitch after 12 o'clock will be invoiced one extra night. Should your stay be extended, you must warn the establishment at least 24 hours before the departure date set previously.

### 3.4 Animals

Animals are accepted, for an extra fee of 3€ per animal per night.

### 3.5 Policies and procedures

In accordance with the law in force, the client agrees to subscribe to the Policies and procedures, listed in the *Préfecture*, available at the reception desk, it will be given on demand.

## **Article 4 - Liability**

The establishment is not liable for any damages on the holiday-maker's equipment. Holiday-makers must have subscribed civil liability insurance for their equipment (FFCC, ANWB, ADAC, etc.).

## **Article 5 - Applicable Law**

These general conditions are subject to French law and all disputes concerning their application falls under the jurisdiction of the High Court or Tribunal de Commerce de Cahors.